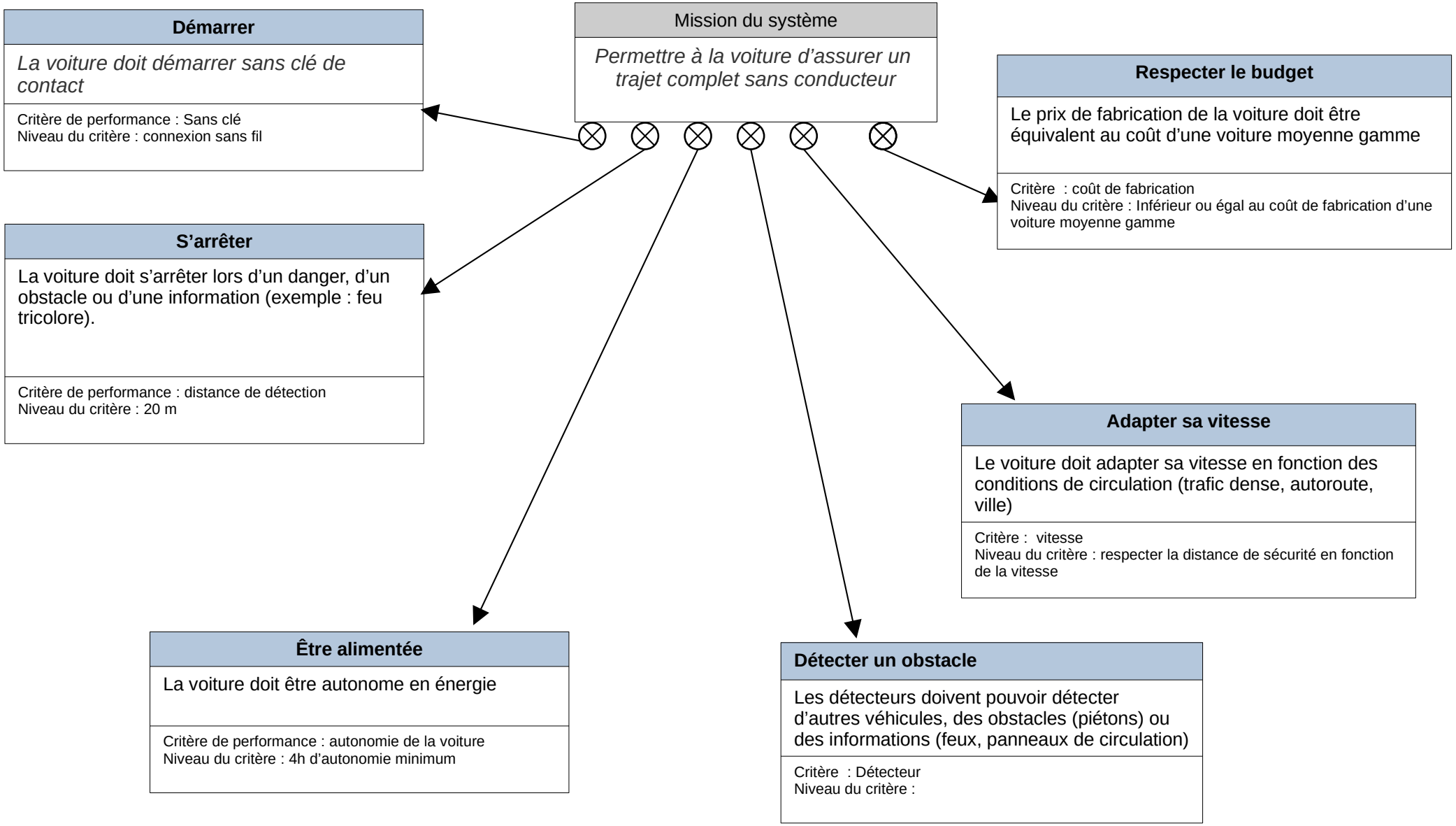Qualifier et quantifier les performances du système (diagramme des exigences)